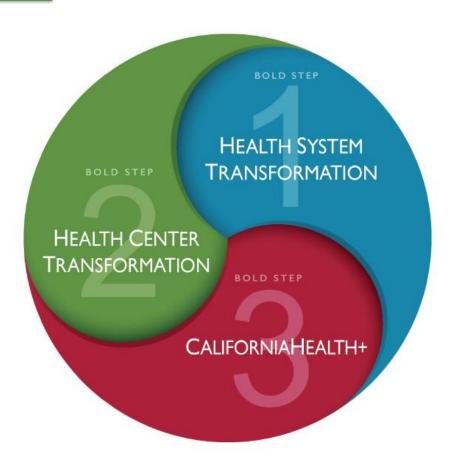


### Payment Reform Readiness

Capitation Payment Preparedness Program (CP3)



**April 2016** 



## Payment Reform State Update

- State work groups Dates TBD
- Alternative Encounters work group (FQHCs only) finalizing considerations to share with State work group
- Final draft of participation criteria shared with DHCS



#### Participation in the Pilot

- 69 Sites
- 33 Organizations
  - 13 Counties



#### **Updates**

# Preparedness Technical Assistance

Current and In Development Technical Assistance



#### Readiness Assessment Tool

- 1. Leadership
- 2. Learning Organization
- 3. Technology Infrastructure
- 4. Financial Infrastructure
- 5. Population Management
- 6. Patient Centered Care
- 7. Access



#### **Key Concepts**

- Engagement & participation
- Investment
- Communication/Collaboration
- Change management

Learning
Organization

- Quality improvement infrastructure
- Data-driven improvement

Leadership



#### Key concepts

- Infrastructure and capacity
- Workforce
- Connectivity

Technology

#### **Finance**

- Estimating costs of care
- Revenue cycle management
- Pay for performance incentives
- PMPM contracting



#### **Key Concepts**

- Prevention
- Chronic care
- High cost/high utilization

Population Management

### Patient Centered Care

- PCMH Recognition
- Care teams
- Patient experience
- Behavioral health
- Care management and care transitions

- Office visits
- Alternative encounters
- 24-hour access

Access



#### Workplan Development

- Readiness Assessment feeds into development of site specific workplan
  - Workplan format mirrors assessment tool domains
  - Readiness Coach will begin the initial draft based on assessment discussion and results – team effort
  - Living document we don't expect sites will launch strategies in each domain
  - Identifies essential elements and areas where the proposed participation criteria intersect
  - Our goal is to have this workplan accepted by state as required workplan for participation



# Population Health Management Curriculum

- Structure: 2 tracks Comprehensive and a Lowintensity Track
- Comprehensive Track covers:
  - >Team Care
  - ➤ Population Health Management and Planned Care
  - ➤ Care Management for Complex Needs Patients
  - ➤ Patient experience plus prompt access
- Performance Improvement
- Sustaining and Spreading Transformation



## Comparison of Population Health Management Tracks

 Comprehensive Track is designed to be a fast-track learning program with flexibility to choose among training modules to be able to focus on competencies your site wants to develop

 Low Intensity track provides participants with access to topical webinars on select competencies covered in four training modules



#### Managed Care Curriculum

- Managed Care 101 webinars
- Series of Change Management webinars and accompanying tools
  - Principles of Change Management
  - Team Capacity Project Management
  - Sustaining Change
- Actuarial Work —to test the rate setting methodology on actual utilization data and identify any challenges or issues that will need to be addressed as clinics prepare for rate setting discussions with health plans.
- Additional curriculum will be developed based on assessment data, financial/operational data and workplan development.



#### Questions

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