Payment Reform Readiness
Capitation Payment Preparedness Program (CP3)

April 2016

California Primary Care Association
Payment Reform
State Update

• State work groups – Dates TBD
• Alternative Encounters work group (FQHCs only) finalizing considerations to share with State work group
• Final draft of participation criteria shared with DHCS
Participation in the Pilot

- 69 Sites
- 33 Organizations
- 13 Counties
Preparedness Technical Assistance
Current and In Development Technical Assistance
Readiness Assessment Tool

1. Leadership
2. Learning Organization
3. Technology Infrastructure
4. Financial Infrastructure
5. Population Management
6. Patient Centered Care
7. Access
Key Concepts

- Engagement & participation
- Investment
- Communication/Collaboration
- Change management

Leadership

Learning Organization

- Quality improvement infrastructure
- Data-driven improvement
Key concepts

Technology
- Infrastructure and capacity
- Workforce
- Connectivity

Finance
- Estimating costs of care
- Revenue cycle management
- Pay for performance incentives
- PMPM contracting
Key Concepts

Population Management
- Prevention
- Chronic care
- High cost/high utilization

Patient Centered Care
- PCMH Recognition
- Care teams
- Patient experience
- Behavioral health
- Care management and care transitions

Access
- Office visits
- Alternative encounters
- 24-hour access
Workplan Development

• Readiness Assessment feeds into development of site specific workplan
  • Workplan format mirrors assessment tool domains
  • Readiness Coach will begin the initial draft based on assessment discussion and results – team effort
  • Living document – we don’t expect sites will launch strategies in each domain
  • Identifies essential elements and areas where the proposed participation criteria intersect
  • Our goal is to have this workplan accepted by state as required workplan for participation
Population Health Management Curriculum

- Structure: 2 tracks – Comprehensive and a Low-intensity Track

- Comprehensive Track covers:
  - Team Care
  - Population Health Management and Planned Care
  - Care Management for Complex Needs Patients
  - Patient experience plus prompt access

- Performance Improvement

- Sustaining and Spreading Transformation
Comparison of Population Health Management Tracks

• Comprehensive Track is designed to be a fast-track learning program with flexibility to choose among training modules to be able to focus on competencies your site wants to develop

• Low Intensity track provides participants with access to topical webinars on select competencies covered in four training modules
Managed Care Curriculum

• Managed Care 101 webinars
• Series of Change Management webinars and accompanying tools
  • Principles of Change Management
  • Team Capacity – Project Management
  • Sustaining Change
• Actuarial Work – to test the rate setting methodology on actual utilization data and identify any challenges or issues that will need to be addressed as clinics prepare for rate setting discussions with health plans.
• Additional curriculum will be developed based on assessment data, financial/operational data and workplan development.
Questions

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