



Program Manager – Quality Improvement

COMPANY DESCRIPTION:

Incorporated in 1998, Central Valley Health Network is comprised of 14 Community Health Center corporations designated as Federally Qualified Health Centers (FQHCs). CVHN was established to conduct advocacy at national, state, and local levels on behalf of its Central Valley membership of FQHC's and their unique patient population specific to the Valley. CVHN's members are in, and serving, high-need communities throughout California's greater Central Valley, they provide comprehensive primary health care services to low-income and medically underserved families. FQHCs serve people of all ages, people without and with health insurance, and people of all races and ethnicities. CVHN's network is also recognized nationally as one of the largest networks of Migrant Health Centers serving rural, farm-working populations and their families.

SUMMARY:

Under the direction of the CVHN COO, the Program Manager (PM) has responsibility for the day-to-day management of CVHN programs and projects. Specific activities include managing quality improvement projects and activities with member clinics, including collection and analysis of data on chronic disease, preventive, operations, and financial measures. Responsible for the development and implementation of quality programs that advance the work of the Network and its 14 member organizations. This person will also represent and actively participate in statewide initiatives in the subject areas of clinical quality improvement, chronic disease management, social determinants of health and emergency preparedness.

DUTIES and RESPONSIBILITIES:

1. Coordinate CVHN's Quality Improvement program and activities.
2. Provide technical assistance to health centers to accelerate improvement in UDS and HEDIS metrics.
3. Coordinate the development and implementation of health center training and technical assistance for members including but not limited to webinars, webcasts, micro-learning, and podcasts.
4. Work closely with staff, partners, and/or consultants to develop guidance resources on topics such as clinical quality measures, social determinants of health and emergency preparedness.
5. Build relationships and collaborates within the Network and with outside organizations including other regional consortia.
6. Provides the CVHN members and non-member health centers within CVHN service areas with educational opportunities for advancing their Quality knowledge and understanding.
7. Provides opportunities for network-wide sharing of best practices on quality improvement, risk management, corporate compliance, and accreditation.
8. Provides project and grant management oversight, coordination, and budgeting for all assigned programs.
9. Solicit data from CVHN member organizations, other regional health centers and community partners on a regular basis for quality improvement projects.
10. Prepare data reports and presentations that clearly communicate data findings and quality improvement recommendations for internal staff, member clinics, webinars, conferences, and community partners

Education / Experience:

Bachelor's degree required. MPH preferred. Minimum three years of project or program management experience including experience in a clinical quality role. At least one year of experience with community health centers is also preferred. Relevant experience may be considered in lieu of degree requirement.

At least two (2) years' experience in clinical quality assurance and quality improvement within community health center setting. At least two (2) years' experience in data collection and analysis. Two years of Management experience preferred. Background and experience in project management. Ability to manage project data, evaluate results, and use information to identify solutions. Ability to work on multiple projects. Working knowledge of HEDIS and UDS reporting preferred.

To Apply: Please submit a resume to Mary Renner, mrenner@cvhnclinics.org